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Questions Concerning IFB-CO-12937-OPL, Batch II

Annex B to NC3A-BE/ACQ/ASG/10/494
dated 21 May 2010

Request for Clarifications

ID	Reference	Request for Clarifications	Response
166	Book I, Bidding Instructions 1.3.1 “When the Book II- Part IV-Annex B, Classified Parameters and Diagrams of the Statement Of Work are removed ...”	This Annex B is called "ANNEX B. ABBREVIATIONS AND DEFINITIONS" within the SOW. Is there a CLASSIFIED annex missing?	There is no classified annex. Correction included in the new Book I, Bidding Instructions, Section 1.3.1.

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167	<p>Book 1 Section 4 Annex B1 cross compliance sow.doc</p> <p>1.1 This document presents the minimum requirements for an Intelligence, Surveillance and Reconnaissance (ISR) Collection Management Tool (ICMT) in support to the International Security Assistance Force (ISAF) deployed in Afghanistan. ICMT solutions exhibiting performances, which exceeds these minimum requirements are considered valid and accepted.</p>	<p>The document "Book 1 Section 4 Annex B1 cross compliance sow.doc" is not fully synchronized with "Book 2 Part IV SOW.doc". Will the Cross Compliance for the SOW be exchanged with one matching the actual SOW document?</p>	Yes.
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168	Book I, Bidding Instructions (Section 3: Integrated Logistics Support) Section 3.4.4.2	It is required an ILS Plan to be included in Section 3 of the Technical Proposal. The same Plan is also required in Section 3.10 of the SOW and it is to be included in Section 5 of the PIP foreseen in the Project Management Part of the Proposal. Please clarify if this understanding is correct as this seems to be duplication.	The ILS section in the Technical Proposal is furthermore detailed in the PIP (SOW). PIP will be updated throughout the execution of the project.
169	Book I, Bidding Instructions (Section 4 Testing Programme – Organisation, Standards and Procedures) Section 3.4.4.3	The paragraph makes t reference to paragraph B.3.1 and B.4.1.2.1. Appendix B is missing or the reference is not correct. Please clarify.	Document updated.
170	Book I, Bidding Instructions (Section 2 – Preparation of the Technical Proposal) Section 3.4.4	There is no description of the content of Section 1 - Equipment Specifications while there is a description for all the other sections. Please provide a technical description of the technical characteristics for the equipment required within the scope of this supply.	Noted. See the response to the clarification request 73.

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171	<p>Book I, Bidding Instructions (Section 4 Testing Programme – Organisation, Standards and Procedures) and Section 3.4.4.3</p> <p>Book II, Part 4, Statement of Work Section 3.3.5</p>	<p>The Initial Test and Acceptance Plan is required twice in the proposal. Please clarify.</p>	<p>The Initial Test and Acceptance Plan in the Technical Proposal is furthermore detailed in the PIP (SOW). PIP will be updated throughout the execution of the project.</p>
172	<p>Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract</p>	<p>CLIN 1.4.1 is written twice-one for Configuration Identification Document and another for Functional Baseline. Typing Error?</p>	<p>Yes, duplication removed.</p>
173	<p>Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 2.1</p>	<p>Please verify the SOW Reference</p>	<p>Document updated. CLIN removed (covered by CLIN 1.2.4).</p>
174	<p>Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 2.2</p>	<p>Please verify the SOW Reference</p>	<p>Document updated. The correct reference is SOW 3.13.10.</p>

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175	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 2.3	Please verify the SOW Reference	Document updated. The correct reference is SOW 4.2.1.
176	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 2.5	Please verify the SOW Reference	Document updated. The correct reference is SOW 4.2.2.
177	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 2.6	Please verify the SOW Reference	Document updated. The correct reference is SOW 4.2.3.
178	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 6.1	Please verify the SOW Reference	Document updated. The correct reference is SOW 4.6.
179	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 6.2	Please verify the SOW Reference	Document updated. The correct reference is SOW 4.6.
180	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 6.3	Please verify the SOW Reference	Document updated. The correct reference is SOW 4.6.

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181	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 7.1	Please verify the SOW Reference	Document updated. The correct reference is SOW 4.7.
182	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 7.2	Please verify the SOW Reference	Document updated. The correct reference is SOW 4.7.
183	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 8.1.6.	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.9.
184	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 8.2	Please verify the SOW Reference	See the response to the clarification request 14.
185	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 8.6	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.7.
186	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 8.7	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.10.4

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187	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.1	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.5
188	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.2	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.6
189	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.3.1.	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.
190	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.3.2.	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.
191	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.3.3.	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12
192	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.4	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.

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193	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.5.1.	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.
194	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.5.2.	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.
195	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.5.3.	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.
196	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.5.4.	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.
197	Book 1, Section 4, Annex C, Bidding Sheets, Basic Contract 9.5.5.	Please verify the SOW Reference	Document updated. The correct reference is SOW 5.12.

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198	Book 2 Part IV SOW 1.1 The Purchaser will assess the proposed solution meeting the MMR and consider the proposed enhancements under the light of the operational requirements.	Will there be an evaluation of the proposals beyond lowest price / full compliance? Specifically, will a proposal with enhancements beyond full compliance be valued higher by NC3A?	No.
199	Book 2 Part IV SOW 1.3.8.2.1 Receive and display products associated with RFI	Are there any products beyond ISREXREP anticipated here?	See SRS Section 3.3.5.3.

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200	<p>Book 2 Part IV SOW 1.3.9.1.1. In ISAF, the ICMT capability shall utilize the Dissemination, Storage, Archival and Retrieval (DSAR) solution (CSD based), which is deployed by the project 2008/5VA30479 “ISAF FMV DSAR Capability”.</p>	<p>Which CSD version is used for this project? The SOW referenced IDD is relatively old and likely does not apply to the CSD used in AFG.</p>	<p>Reference updated. CSD IDD version 2.2.</p>
201	<p>Book 2 Part IV SOW 1.3.9.1.2. The notional relations and dependencies of the ICMT capability in theatre are graphically depicted in Figure 2</p>	<p>This figure does not include the creation of RFI and the receipt of CXP by ICMT. Are these missing here?</p>	<p>The figure depicts notional relations and dependencies. The creation of RFIs and receipt of CXPs shall be considered as well.</p>

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202	Book 2 Part IV SOW 2.1.1 APPLICABLE AND REFERENCE DOCUMENTS	Can the referenced NATO documents be provided?	The Contractor intends to provide NATO references at EDC.
203	Book 2 Part IV SOW 2.1.2 [CSD_IDD] - MAJIIC Architecture Working Group, "Coalition Shared Data (CSD) Server Interface Design Document (IDD)", version 2.0.9b, 10 September 2008, NU.	This is not the latest version of the document. Is this the version to be considered for this IFB?	Reference Updated. The correct version is CSD IDD version 2.2.

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204	<p>Book 2 Part IV SOW 2.1.2 [MAJIC_business] - MAJIC Architecture Working Group, "MAJIC business rules and use cases", Reference Document, DOP- MAJIC-22, Version 0.5, April 2009, NU</p>	<p>This is not the latest version of the document. Is this the version to be considered for this IFB?</p>	<p>Reference Updated. The correct version is version 0.96.</p>
205	<p>Book 2 Part IV SOW 4.10.2.1 The Purchaser and the Contractor will ensure that NITB has full functionalities to exchange CCIRM products (RFI (inject and read), IRs (read), CXPs (read)) with the CSD.</p>	<p>Which role does the Contractor have concerning NITB having specific functionalities? Is it expected that the contractor also performs adaptations at NITB?</p>	<p>No adaptations shall be performed on NITB. Adaptations may only be done to ICMT by the Contractor.</p>

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206	Book 2 Part IV SOW 5.14.1.1 The Contractor shall be International Organization for Standardization (ISO) 9001-2008 certified.	Is ISO 9001-2000 also sufficient?	Yes
207	Book 2 Part IV SOW 6.1.2.5 At the end of the Contract, the Contractor shall deliver the current version of all documentation in hard-copy and on magnetic media. The magnetic media shall contain a notice ("read me") to describe the content of the magnetic media.	Are optical media like CD-ROM and DVD also acceptable?	Yes.
208	Book 2 Part IV Annex A to ICMT SOW 2.2.4.1	What are the latest applicable versions of client OS and servers ?	See the response to the clarification request 67.

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209	Book 2 Part IV Annex A to ICMT SOW 2.4.2.1	What are the exact features of "ISAF Mission Secret Network" (bandwidth, satellite ...) ?	See the response to the clarification request 94.
210	Book 2 Part IV SOW, Annex A 2.6.1.1 ISAF CCIRM staff with CCIRM training. J2 and J3 staff with no specific CCIRM education.	Can it be assumed that the J2 and J3 staff know the meaning of specific CCIRM objects like CCIR, PIR, SIR, Indicators?	Yes
211	Book 2 Part IV SOW, Annex A 3.1.1.1 The hardware components of The System shall be accommodated in the existing hardware environment deployed by the 2008/5VA30479 - PSR INT 004a - "ISAF FMV DSAR Capability" project.	How does the existing hardware environment look like? Can drawings be provided as well as data concerning available, residual power/cooling (power still available within the existing racks)?	See the responses to the clarification requests 104 and 106.

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212	Book 2 Part IV Annex A to ICMT SOW 3.1.1.2.1 “The System’s servers shall be 19 inch rack mountable of maximum 2 units”	For our understanding : is it 2 units per server or for the 2 servers (ICMT server and Web server) ?	The maximum available space for both ICMT server and web server is 2 units. See the response to the clarification request 104.
213	Book 2 Part IV SOW, Annex A 3.2.1 Reliability, when expressed as Mean Time Between Critical Failures (MTBCF), shall be greater than four thousand (1,500) hours for each ICMT.	Are four thousand hours correct, or are 1,500 hours correct?	See the response to the clarification request 111.

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214	<p>Book 2 Part IV SOW, Annex A 3.2.1 Operators shall have easy access to the front and to the rear of the racks containing the equipment in order to facilitate visual inspection, and so that any equipment or cable swapping can be achieved within the specified time. (To Be Validated)</p>	<p>Within the SOW is stated that the servers have to be accomodated within the existing racks. For existing racks it can not be guaranteed by the contractor that access to the front and to the rear are easy.</p>	<p>The qualitative term "easy" will be quantified during the site survey.</p>
215	<p>Book 2 Part IV, SOW, Annex A 3.2.3.1 The System shall provide real time support to the CCIRM process. The real time is defined in this context through the fact that the System shall not introduce delays in the CCIRM process.</p>	<p>What is the exact definition of a "delay in the CCIRM process"?</p>	<p>See the response to the clarification request 113.</p>

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216	Book 2 Part IV Annex A to ICMT SOW 2.2.2.1. 3.2.4.1.	In the case of a full web-based ICMT system, the ICMT user workstations ICMT will be web-based. Assuming this, what is the use of "non Web" workstations ?	In case of a "full web-based" ICMT solution there is no need for a "non Web" ICMT software component to be installed on the workstation.
217	Book 2 Part IV, SOW, Annex A 3.3.2.1.1.1 Area of Intelligence Interest (All) Area of Interest (AI)	All and AI do not really exist within the MAJIIC Schemas. Available are: NAI, TAI, EA, PNAI, PTAI, AOIR. Which code is to be used for a general AI or an AII?	All and AI are abbreviations in the SOW and they do not prescribe a specific implementation solution. The MAJIIC Schemas shall be used in implementation to ensure technical interoperability.
218	Book 2 Part IV, SOW, Annex A 3.3.2.2.1.1 The System shall provide the capability to create, validate, record and update RFIs. The RFIs shall be formatted in accordance with STANAG 2149 [STANAG_2149] and MAJIIC XML Schemas [MAJIIC_business].	What is meant with "recording" of an RFI under the headline of "Create RFI"?	See reference [MAJIIC_business]. Recording an RFI means that the RFI has been uploaded into the storage mechanism (CSD for example).

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219	Book 2 Part IV Annex A to ICMT SOW 3.3.2.2.1.2.	What are the functional differences and/ or structural differences between RFC and RFI ? What does the IPL notion stand for ?	The functional differences between RFC and RFI are ISAF specific and will be identified during the site survey.
220	Book 2 Part IV SOW, Annex A, SRS 3.3.2.2.1.2 <ul style="list-style-type: none"> • Request for Collection (RFC). Browser Base (Web) client functionality. Final products must be link in an Intelligence Product List (IPL); • Request for Intelligence (RFI). Browser Base (Web) client functionality. Replies must be linked to original requests. 	How can RFC and RFI be discerned within a MAJIC conformant XML for an RFI? The XML schema does not distinguish different types of RFI.	The MAJIC RFI format shall be used to represent both RFC and RFI.

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221	<p>Book 2 Part IV SOW, Annex A, SRS 3.3.2.2.5.1 The System shall provide the capability to forward an RFI to the next higher Command level as specified in the ISR ORBAT.</p>	<p>What is meant with the forwarding of an RFI to the next higher Command level? Should this be done via email or through a CSD by copying the original RFI, specifying the next higher Command as ForAction, the Originator as ForInformation, and entering the resulting, new RFI into a CSD?</p>	<p>See reference [MAJIIC_business]. It should be done through the CSD.</p>
222	<p>Book 2 Part IV Annex A to ICMT SOW 3.3.2.2.9.1.</p>	<p>What is the cardinality of the association between RFI and Geographic Zone (1:1; 1:n) ?</p>	<p>See reference [MAJIIC_business].</p>
223	<p>Book 2 Part IV SOW Annex A SRS 3.3.2.2.12.1 The System shall present RFIs in a tabular form.</p>	<p>Since an RFI has a large number of fields the representation in a tabular form (one row for onw RFI) will be very unhandy. Is the representation in a form (several rows/fields) also possible?</p>	<p>Yes, the final representation shall be approved by the Purchaser.</p>
224	<p>Book 2 Part IV Annex A to ICMT SOW 3.3.2.3.6.1.</p>	<p>Modification and updates of IR groups: is the "IR group" a functional notion or a feature of the interface ?</p>	<p>It is a functional notion accessed through the interface.</p>

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225	Book 2 Part IV Annex A to ICMT SOW 3.3.2.3.14.	How are I&W managed? This is described in the document [AJP_2_1] to which we have not found access so far.	SRS document updated. The new formulation reads: "The correct reference is SOW 3.13.10".
226	Book 2 Part IV SOW Annex A SRS 3.3.2.3.14.1 • Alert or Warning Indicators • Tactical or Combat Indicators • Identification Indicators.	Indicators within the MAJIIC schemas have only the following XML elements: <pre><xsd:element name="QuantitativeStatement" type="xsd:string"/> <xsd:element name="Interpretation" type="IndicatorInterpretationType"/> <xsd:element name="Observation" type="IndicatorObservationType"/></pre> <p>How can the type of an indicator be defined?</p>	SRS document updated. The new formulation does not include the type of an indicator.
227	Book 2 Part IV SOW Annex A SRS 3.3.2.3.15.1 The System shall provide the capability to create and delete associations between I&W and Als	Within the MAJIIC schemas it is not possible to associate Indicators directly to AI. This is done by adding Indicators and AI to IR. The IR then is the formal connection between both. How therefore is this requirement intended to be realized?	SRS document updated. The new formulation reads: "The System shall provide the capability to create and delete associations between I&W and IRs."

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228	Book 2 Part IV SOW Annex A SRS 3.3.2.3.17.1 The System shall query, retrieve and process I&W and their associations from a CSD server, in accordance with the CSD IDD	Indicators are not specific objects within the CSD but only exist as part of an IR which in turn is a part of a CXP. How therefore is this requirement intended to be realized?	SRS document updated. The new formulation reads: "The System shall display I&Ws."
229	Book 2 Part IV Annex A to ICMT SOW 3.3.2.3.21.1.1.	What is a syntactic verification of an IR ?	See reference [MAJIIC_business]. The syntactic verification is aimed at verifying the correctness of the IR syntax.
230	Book 2 Part IV Annex A to ICMT SOW 3.3.2.3.27.1	How is the "synchronization matrix"? Is there a document to which this refers?	See references [MAJIIC_business] and [AJP_2_1] (will be made available to the Contractor).
231	Book 2 Part IV Annex A to ICMT SOW 3.3.3.2.5.1. 3.3.3.2.7.1.	Notion of CRL/CTL: on which criteria is there an automatic merge?	See SRS Section 3.3.3.2.5.1., bullet 1 and SRS section 3.3.3.2.7.1, bullet 1. The criteria are: different, non-overlapping and non conflicting requirements.

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232	<p>Book 2 Part IV SOW Annex A SRS 3.3.4.3.1 The System shall make use of the existing personnel at the deployment locations and do not require additional personnel for operation</p>	<p>Please provide a detailed description of the existing personnel at the deployment locations. This should include items like experience with different subjects, general educational degree, computer literacy of the personnel, experience with operating systems to be used, HW and SW ADMIN capabilities.</p>	<p>Information to be collected during the site survey.</p>
233	<p>Book 2 Part IV SOW Annex A SRS 3.3.6.4.1 The system shall process Task Status Updates as provided via XMPP referencing the tasking as stated in the CXP in compliance with the MAJIC Business Rules Document and the MAJIC XMPP Implementation Guideline.</p>	<p>A Task Status is not existing within the CSD_IDD referenced in the SOW. Also the Task Status Update via XMPP is neither defined within the MAJIC Business Rules nor available within MAJIC. A corresponding MAJIC change request has been denied.</p> <p>How is this requirement therefore meant?</p>	<p>The CSD IDD reference was updated. Task update via XMPP (chat) is available in MAJIC.</p>

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234	Book 2 Part IV Annex A to ICMT SOW 3.3.6.4.3.1	How is the content of the Mission Reports analysed? On which criteria?	Requirement reformulated. The new formulation reads: “The System shall provide the capability to present the content of one or more Mission Reports”
235	Book 2 Part IV Annex A to ICMT SOW 3.3.8.1.1	What are the interactions between the ICMT and the Chat software?	The chat client can be an application external to ICMT SW.
236	Book 2 Part IV Annex A to ICMT SOW 3.3.9.1.1. 3.3.9.2.1.	What is the the NATO GIS to which the ICMT system needs to interface with?	See the response to the clarification request 72.

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237	<p>Book 2 Part IV, SOW Annex A SRS 3.3.9.1.1 The Systems shall be interoperable with the Geographic Data Services component of the BI-SC AIS Core GIS services [CORE_GIS_ICD] and the IGeoSIT Map server requirements where these are different or complementary to the Geographic Data Services component. The system shall maximise the use/reuse of Core GIS Geo Software Suite and components. The system shall be compliant with the Core Geographic Services Architecture and Standards (OGC specifications).</p>	<p>Please provide the referenced specification.</p> <p>24</p>	<p>See the response to the clarification request 72.</p>
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238	Book 2 Part IV Annex A to ICMT SOW 3.3.3.2.13.1.	Creation of a current CXP based on a draft or is it the other way round? Or is the current one non modifiable ...	See reference [MAJIIC_business].
239	Book 2 Part IV Annex A to ICMT SOW 4.3.1.10.1	COTS SDS v1.0 - where is it defined? Dans le Minimum Modelling Standard for ISAF Architecture" [RD_2710] ?	The COTS SDS v1.0 is defined during the analysis phase (SOW section 4.2.3.1).
240	"Bidding Instructions Equipment Architecture	Missing chapter "Equipment Specifications" in the "Bidding Instructions" document	See the response to the clarification request 73.
241	SSS	Reading the SSS timing and the configuration activities of the SOW, it seems that a phase is missing: How are the results of the Analysis and Adaptation phases taken into account, to build a workable Reference System? In which phase are the different versions of the SDS practically configured into the ICMT system? The "deliver Reference" milestone id 2 weeks before the writing of the SDS v3: is there a possible inconsistency ?	The results of the Analysis phase will be implemented during the Adaptation phase. The IOC SDS will be implemented during the Analysis phase since the IOC includes the COTS software..During the adaptation phase the FOC SDS will be configured into ICMT. Yes, inconsistency removed.
242	SSS	When are the non-regression tests between the successive versions of the Reference system ?	The systems test specification will be developed during the analysis phase.
243	SSS	The latest date mentioned in the SSS is EDC + 23 weeks. It adresses for example the delivery of FOC Acceptance report. What is the effective date at which the systems needs to be initially, and then, fully operational (IOC, FOC) ?	SSS document updated.
244	SOW	To allow sufficient time for the procurement of the equipment, do you anticipate a buffer between the time of decision of selection, and the EDC ? Currently the time between EDC and Reference System installation is extremely tight.	SSS document updated. The reference system shall be deliver later (EDC+10 weeks).

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245	SSS	In the SSS, there are several mistakes in the column "SOW reference". Could you please review and correct ?	SSS document updated. Yes.
246	General Question	The expected timelines of the project are rather short. On what basis did you define your expectations of the timelines?	SSS document updated. Timelines have been extended.
247	General Question	Can you elaborate on your definition of COTS (commercial off the shelf)? We are convinced we have the right (COTS) toolset to meet your requirements, but the solution will still have to be configured to meet NATO's specific needs.	The functional requirements are stated in SRS. Adaptation Design Phase (SOW section 4.3) will support the configuration.
248	General Question	Is NATO interested in a SOA/BPM tool based offering? Or are you looking for a pre-configured (NATO specific) commercially available solution (supposing this in fact exists).	The ICMT solution shall meet the functionalities identified in the SRS document.
	REQUESTS FOR ADDITIONAL DOCUMENTATION		
249	[BiSC_65_5]	BI-SC Directive Number 65-5, "Collection Coordination and Intelligence Requirements Management (CCIRM)", 17 October 2002, NR	See the response to the clarification request 72.
250	* [CORE_GIS_ICD] * [CORE_GIS_GEO] software suite and components * CORE geographic services architecture and standards	This document is not mentioned in the "Applicable Standards" but in § 3.3.9.1.1 of the Book 2 Part IV Annex A to ICMT SOW (CO-12937-OPL)	See the response to the clarification request 72.
251	2008/5VA30479-PSR INT 004a- "ISAF FMV DSAR Capability" project	Hardware requirements need to comply with this document.	See the response to the clarification request 104.

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252	Minimum Modelling Standard for ISAF Architecture" [RD_2710]	Important for the System Design Specifications	Document provided.
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